

Quality Policy

BAUSSA has designed its Quality Policy to guarantee the quality of the products it manufactures and to optimize costs in a highly competitive market. The lines of action that have been developed are the following:

- Development of the quality system based on the ISO 9001/2015 standard and the continuous adaptation to the demands of an increasingly competitive and global market.
- Permanent satisfaction of customer needs. The client is our company's essential element and the reason for being.
- The quality system requires that all personnel identify with the concept and participate: "quality is everyone's responsibility."
- Continuous improvement, in all areas, is the only guarantee for survival.
- BAUSSA's most valuable asset is its employed personnel. That is why it is Management's mission to adopt continuous training programs for the proper performance of the entrusted tasks.
- Verification of the effectiveness of the system through scheduled monitoring with internal audits.
- Correction of deviations, both in the process, in claims and in the system itself by establishing corrective actions and controlling their effectiveness.
- Quality: BAUSSA assumes as its main objectives: The achievement of those proposed for the Financial Management, Quality, Procurement, and Commercial processes, established for 2018. Increasing the market offer with new products, and maintaining financial solvency that guarantees compliance with the commitments established with the interested parties and the Continuous Improvement Plan.
- Legality: Strict compliance with applicable legislation.